



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 5328

SERIAL NUMBER 09/802,070	FILING DATE 03/08/2001 RULE	CLASS 370	GROUP ART UNIT 2661	ATTORNEY DOCKET NO. 1830 USW 0626. PUS
APPLICANTS John M. Verbil, Scottsdale, AZ; Robert Eric Pflum, Phoenix, AZ;				
** CONTINUING DATA ***** THIS APPLICATION IS A CIP OF 09/159,940 09/24/1998				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/27/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <input type="checkbox"/> Allowance		STATE OR COUNTRY AZ	SHEETS DRAWING 5	TOTAL CLAIMS 26
Verified and Acknowledged <u>R. B. Pflum</u> Examiner's Signature Initials		INDEPENDENT CLAIMS 4		
ADDRESS 22193				
TITLE Call queuing utilization reporting				
FILING FEE RECEIVED 898	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	